### **R18** Code No: R18MBA16 MALLA REDDY COLLEGE OF ENGINEERING & TECHNOLOGY

#### (Autonomous Institution – UGC, Govt. of India)

M.B.A I Year II Semester Supplementary Examinations, March 2024

# (MBA)

Roll No
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### Time: 3 hours

Max. Marks: 70

Note: This question paper Consists of 5 Sections. Answer FIVE Questions, Choosing ONE Question fro ch SECTION and each Question carries 14 mark

Questi	on fro	om each SECTION and each Question carries 14 marks.	
1	•	SECTION-I	[ <b>7</b> ]\ <b>4</b> ]
1	A B	Define Business Ethics and levels of business ethics Dramatize Kohlberg's model development theory OR	[7M] [7M]
2	A B	Illustrate Carol Gilligan's Theory Discuss on various Levels of Business Ethics	[7M] [7M]
		SECTION-II	
3	А	What is meant by ethical dilemma? Explain various steps to overcome ethical dilemma.	[7M]
	В	Explain ethics of finance and accounting professionals OR	[7M]
4	А	Analyze ethics in production and production management	[7M]
	В	Demonstrate Ethics in HRM	[7M]
		SECTION-III	
5	А	Differentiate Cyber crimes vs. cyber Terrorism	[7M]
	В	Explain about Ethical dimensions of cyber crimes OR	[7M]
6	А	What is meant by cyber crime? How is it in India? Explain by taking recent issues	[7M]
	В	Identify cyber crimes psychology, mindset	[7M]
		SECTION-IV	
7	А	What is Corporate Governance explain briefly	[ <b>7</b> M]
	В	Discuss in detail board structure process and evaluation OR	[7M]
8	А	Explain Corporate Governance model of India	[ <b>7</b> M]
	В	Briefly discuss the benefits of corporate governance	[7M]
		SECTION-V	
9	A	Summarize Irani Committee Report	[7M]
	В	Examine OECD Principles of Corporate Governance OR	[7M]
10	А	Determine Corporate Governance – Risk, Internal Control	[7M]
	В	Elaborate Banks and Corporate Governance.	[7M]

# Code No: R18MBA12 MALLA REDDY COLLEGE OF ENGINEERING & TECHNOLOGY

### (Autonomous Institution – UGC, Govt. of India)

# M.B.A I Year II Semester Supplementary Examinations, March 2024

**Financial Management** 

Roll No	(MBA)								
				Roll No					

#### Time: 3 hours

Note: This question paper Consists of 5 Sections. Answer FIVE Questions, Choosing ONE Question from each SECTION and each Question carries 14 marks.

\*\*\*

**SECTION-I** 

Marks

Max. Marks: 70

1	А <b>В</b>	Describe the salient features of the financial management. Briefly explain the three key activities of the financial manager.							
2	Α	•		why profit/EPS maxin	nization fails	[7M]			
	P	to be consistent with							
	В	Explain the difference	e between maximiz SECTIO			[7M]			
3	Α	What is nay back net		the utility of the pay ba	ck period in	[7M]			
U	1	determining the Capit			ek perioù in	[, ., .]			
	B	<b>U U</b>	0 0	m the following date of	f two	[ <b>7</b> M]			
		machnines A and B		6					
		Particulars	MACHINE A	Machine B					
		Cost	56125	56125	]				
		Annual estimated							
		income after dep.							
		And income tax :							
		Year I	3375	11375					
		Year 2	5375	9375					
		Year 3	7375	7375					
		Year 4	9375	5375					
		Year 5	11375	3375					
		Estimated life 5 5							
		(years)Estimated salvage3000							
		value 5000 5000							
		Depreciation has been charged on straight line basis							
		<u> </u>	OR	0	1				
4	Α	1		criterion of evaluating i		[7M]			
	р			jection an drank in dec					
	В			xclusive projects $-A$ a		[7M]			
		involving a cost of Rs. 240,000 the expected life of the project is 5 years							

for which the cash flows after tax are given below.you are require to

**R18** 

back period and NPV @10%.									
Year	Project A	Project B							
1	80,000	40,000							
2	80,000	40,000							
3	80,000	80,000							
4	80,000	160,000							
5	80,000	80,000							
	SECTION-III								

calculate Pay back period and NPV @10%

5

- A What is the indifference point and why is it so called? Who is its [7M] usefulness?
- **B** Determining the optimal capital structure of accompany from the following [7M] information supplied to you assuming 35 percent tax rate:

momuton supplied to you ussuming so percent turi futer										
Cost of debt (Ki	Cost of equity Ke	Debt								
(percent)	percent	((equity+debt)								
		(B/V)								
11	13	0								
11	13	0.1								
11.6	14	0.2								
12	15	0.3								
13	16	0.4								
15	18	0.5								
18	20	0.6								
	00									

<b>`</b>	D	
$\mathcal{I}$	N	

Explain the significance of operating and financial leverage analysis for a 6 Α [7M] financial executive to incorporate profit and financial structure planning B The operating and cost data of ABC Ltd are: [7M] Sales Rs.20,00,000 Variable costs Rs 14,00,000 Fixed costs 4,00,000(including 15 percent interest on Rs 10,00,000) Calculate its operating, financial and combined leverage **SECTION-IV** 7 Explain residual theory of dividend with an appropriate example? Α [7M] The following figures are collected from the annual report of XYZ ltd. B [7M] Net profit Rs30,00,000 Outstanding 12% preference shares Rs 100 lakhs Number of equity shares Rs 300,000 Return on investment 20% What should be the approximate dividend payout ratio so as to keep the share price Rs 42 by using Walter Model? OR 8 What is the rationale of the residual theory of dividends? What are the Α [7M] steps a corporate should take to implement it? The following information is available in respect of a firm: B [7M] Capitalisation (ke)= 0.10 Earnings per share (E) = 10 RsAssumed rate of return on investments (r) : (i) 15, (ii) 8 and (iii) 10 Show the effect of dividend policy on the market price of shares, using Walter's model

#### **SECTION-V**

- 9 Α Length of operating cycle is a major determinant of working capital needs [**7**M] of a business firm. Explain? B ABC Ltd. sells goods on a gross profit of 25%. [7M] Depreciation is considered as a part of cost of production. The following are the annual figures given to you: Sales (2 months credit) ₹18,00,000 Materials consumed (1 months credit)₹ 4,50,000 Wages paid (1 month lag in payment) ₹ 3,60,000 Cash manufacturing expenses (I month lag in payment) ₹ 4,80,000 Administrative expenses (I month lag in payment) ₹ 1,20,000 Sales promotion expenses (paid quarterly in advance) ₹ 60,000 The company keeps one month's stock each of raw materials and finished goods. It also keeps ₹1,00,000 in cash. You are required to estimate the working capital requirements of the company on cash cost basis, assuming 15% safety margin OR 10 Write shote notes on Α i). permanent working capital [2M] ii) Temporary working capital [2M] iii) gross working capital [2M]
  - iv) net working capital
  - **B** Define management of receivables. Explain its importance.
    - \*\*\*

[2M]

[6M]

# **R18**

### Code No: R18MBA11

**Time: 3 hours** 

# MALLA REDDY COLLEGE OF ENGINEERING & TECHNOLOGY

#### (Autonomous Institution – UGC, Govt. of India)

M.B.A I Year II Semester Supplementary Examinations, March 2024

#### Human Resource Management

(MBA)										
Roll No										

Max. Marks: 70

**Note:** This question paper Consists of 5 Sections. Answer **FIVE** Questions, Choosing ONE Question from each SECTION and each Question carries 14 marks.

1	A B	<b>SECTION-I</b> What do you mean by HRM? Explain its functions. Discuss the challenges faced by HR manager in the present business	Marks [7M] [7M]
		environment?	
•		OR LL L'ELL ALL ALL ALL ALL ALL ALL ALL ALL ALL	
2	A	Define Job analysis. Explain the methods of collecting job analysis information.	[7M]
	В	What is job rotation? List out its advantages and disadvantages. SECTION-II	[7M]
3	$\boldsymbol{A}$	Distinguish between recruitment and selection	[6M]
	В	Explain the advantages and disadvantages of tests. OR	[8M]
4	$\boldsymbol{A}$	Describe the contents of appointment letter.	[6M]
	B	"A good selection process is a key in finding talents and forms the back bone	[8M]
	D	for effective management" Explain.	
		SECTION-III	
5	$\boldsymbol{A}$	Discuss the need of training in an organisation.	[7M]
	B	Distinguish between Training and Development?	[7M]
		OR	
6	$\boldsymbol{A}$	Critically evaluate the different methods of Performance Appraisal.	[8M]
	B	What is career planning? Write down its features.	[6M]
		SECTION-IV	
7	$\boldsymbol{A}$	What is the need of wage policy?	[7M]
	В	What are the different types of wage policy? OR	[7M]
8	A	Why are employees paid bonus? Discuss its relevance.	[7M]
	B	Explain in detail the various methods of job evaluation.	[7M]
0		<u>SECTION-V</u>	
9	A	List out the salient features of Industrial Disputes Act.	[7M]
	В	Do you think technology has impact on industrial relations? Substantiate your answer?	[7M]
		OR	
10	$\boldsymbol{A}$	What are the causes of Employee Grievances?	[7M]
	В	Discuss the steps involved in the Grievance Redressal procedure. ***	[7M]



# Code No: R18MBA17 MALLA REDDY COLLEGE OF ENGINEERING & TECHNOLOGY (Autonomous Institution – UGC, Govt. of India)

M.B.A I Year II Semester Supplementary Examinations, March 2024

Management Information Systems & ERP

(IVIDA)										
Roll No										

#### Time: 3 hours

#### Max. Marks: 70

**Note:** This question paper Consists of 5 Sections. Answer **FIVE** Questions, Choosing ONE Question from each SECTION and each Question carries 14 marks.

		<u>SECTION-I</u>	Marks
1	A	Explain various types of IS and list out their features.	[ <b>7</b> M]
	B	Discuss about the structure of MIS.	[7M]
		OR	
2	A	Explain the components of information system resources and activities.	[7M]
	B	Explain the concept of classification in Management Information Systems (MIS)	[7M]
		and discuss its relevance in decision-making processes.	
		SECTION-II	
3	A	What is Knowledge Management? Explain in brief the steps involved in its	[7M]
		process.	
	B	Explain the different types of E-Commerce and their applications.	[7M]
		OR	
4	A	What is DSS? Explain the components of Decision support system	[7M]
	B	What is the need for Security for an Information system? Point out good security	[7M]
		control methods.	
		SECTION-III	
5	A	Discuss the need for system planning and acquisition.	[7M]
	B	List out the advantages of Business Intelligence.	[7M]
		OR	
6	A	How to evaluate and maintain KMIS with suitable examples.	[7M]
	B	Explain the recent cyber crimes in India with their impact on business.	[7M]
_		<u>SECTION-IV</u>	
7	A	What are the key business benefits of implementing an ERP system in an	[7M]
	-	organization?	
	B	Discuss about ERP Systems and their modules.	[7M]
0		OR	
8	A	Elaborate on the goals, functionality, users of ERP.	[7M]
	B	What are the common challenges organizations faces when implementing an	[7M]
		ERP system?	
0		SECTION-V	[ <b>/</b> ]] // []
9	A	Examine the role of information systems in a Customer Relationship	[7M]
		Management System for better customer services and discuss the different	
	р	methods of CRM in ERP system.	[ <b>/7]]</b> /[]
	B	Could you provide an overview of the Finance and Accounting module within an EDB system?	[7M]
		ERP system?	

- **10** *A* What are ERP modules, and how do they contribute to the overall functionality of [7M] an ERP system?
  - **B** How does the Sales and Marketing module of an ERP system that help [7M] organizations to manage their customer relationships and streamline sales processes?

Page 1 of 1

# Code No: R18MBA13 MALLA REDDY COLLEGE OF ENGINEERING & TECHNOLOGY (Autonomous Institution – UGC, Govt. of India)

M.B.A I Year II Semester Supplementary Examinations, March 2024

Marketing Management

(MIDA)									
Roll No									

#### Time: 3 hours

Max. Marks: 70

**Note:** This question paper Consists of 5 Sections. Answer **FIVE** Questions, Choosing ONE Question from each SECTION and each Question carries 14 marks.

#### SECTION-I

		SECTION-1	
1	А	Explain the nature and scope of Marketing.	[7M]
	В	Recall various Marketing Ethics.	[7M]
		OR	
2	А	Identify the Marketing research process.	[7M]
	В	Contrast on the Importance of Marketing.	[7M]
		SECTION-II	
3	А	List various Factors effecting consumer behaviour.	[7M]
	В	Analyze the Stages and characteristics of product life cycle.	[7M]
		OR	
4	А	Assess the various Factors effecting brand value.	[7M]
	В	Compile the Stages in product development.	[7M]
		SECTION-III	
5	А	Difference between consumer market and business market.	[7M]
	В	Appraise the Process of effective market segmentation.	[7M]
		OR	
6	А	Classify the various Positioning strategies.	[7M]
	В	Outline the Market targeting strategies.	[7M]
_		SECTION-IV	
7	A	Compile the Marketing Channel structure.	[7M]
	В	Identify the Factors affecting Promotional mix.	[7M]
0		OR	
8	A	Examine the Functions of Marketing channel.	[7M]
	В	Dissect the Sales promotion strategies.	[7M]
0		SECTION-V	
9	A	Recall the Determinants of price.	[7M]
	В	Outline the Ethics to be followed while fixing price .	[7M]
10	•	OR	ך <b>ייז</b> א גרי
10	A D	Examine the various Advantages of digital marketing	[7M]
	В	Determine the various Advantages of digital marketing.	[7M]

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### **R18** Code No: R18MBA20 MALLA REDDY COLLEGE OF ENGINEERING & TECHNOLOGY (Autonomous Institution – UGC, Govt. of India) M.B.A I Year II Semester Supplementary Examinations, March 2024

**Personal Effectiveness** (MBA)

Roll No

Time: 3 hours Max. Marks: 70 Note: This question paper Consists of 5 Sections. Answer FIVE Questions, Choosing ONE Question from each SECTION and each Question carries 14 marks. \*\*\*

#### **SECTION-I**

		<u>SECTION-1</u>	
1	Α	Explain the Need of Personal Effectiveness Skills for employability.	[4M]
	В	'Understanding one's weaknesses is a vital step in overcoming them.'	[10M]
		Discuss the statement with respect to SWOT analysis	-
		OR	
2	Α	Write short notes on the following:	[8M]
		a. Steps in setting goals/objectives b. positive thinking	
	В	Discuss the impact of personal effectiveness towards job Market with	[6M]
		suitable examples.	[•]
		SECTION-II	
3		What do you understand by Group discussion? What are the objectives? How	[ <b>14M</b> ]
5		we can improve our performance in group discussions	
		OR	
4	A	What are some common symptoms of stage fright?	[ <b>4</b> M]
•			
	В	Generating and developing ideas requires decent proficiency of language and	[10M]
		communication. Justify.	
-		SECTION-III	[ <b>#</b> ]) <b>(</b> ]
5	A	Illustrate the steps in PPT Making	[7M]
	В	What are the usual steps followed in preparing an effective presentation?	[7M]
6		OR	
6	A	Write advantages and disadvantages of oral and visual presentations.	[7M]
	В	What are the different kinds of Demonstrative Methods?	[7M]
_		SECTION-IV	54 0 <b>3 5</b> 3
7	A	Explain Body Language, Attire and Oratory skills and their importance.	[10M]
	В	What are the principles of personal etiquette?	[4M]
0		OR	F 43
8	A	Explain the role of Emotional intelligence in workplace.	[4M]
	В	"Never believe for a second that your weak, within all of us we have a	[10M]
		reserve of inner hidden strength" Discuss with reference to Mental Balance	
		SECTION-V	
9	Α	Explain the significance of role efficacy.	[10M]
	В	Explain self-evaluation Process.	[4M]
		OR	
10	Α	Discuss the salient features of Corporate Roles and Responsibilities	[7M]
	В	Differentiate Organising Yourself vs Organising Others	[7M]
		****	

Code	No	R18MBA15							<b>R18</b>	
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M.B.A I Year II Semester Supplementary Examinations, March 2024										
Production and Operations Management										
		Roll	No							
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	: 3 ho	<b>urs</b> question paper C	onciete	of 5 Sectio	ns Answei	FIVE Out	estions (	Max. Ma		
		ECTION and eac					.500115, C		L'Question	
			<b>(</b>		***					
					ECTION-				Marks	
1	A	Explain concept	of prod	uction and	discuss fiv	e generic c	ompetitiv	ve strategies i	n <b>[7M]</b>	
	B	detail. Compare and Co	ntract h	etween Flo	w Job She	on and Bate	h produc	tion	[7M]	
	D	compare and co	initiast 0		OR	p and Date	in produc	tion	[/171]	
2	A	Briefly explain h	ow prod	duction fur		ated to othe	er areas o	f functional	[7M]	
		management of t	0							
	B	What is system c	concept						[ <b>7</b> M]	
3	A	What is standard	ization		ECTION-		ufacturin	a?	[7M]	
5	Α	What is standard	1Zation:	what are		ges in man	uracturin	8.	[/171]	
	B	Explain the steps	in pro	cess desigr	n in detail.				[7M]	
					OR		~			
4	A	What are the imp	-	phases of v	alue engine	eering? Brid	efly		[7M]	
	B	explain each of the Elaborate differe		involved i	in product o	lesion			[7M]	
	D	Liaborate annere	in steps		ECTION-I	-			[/101]	
5	A	Describe break-	even an			_			[7M]	
	B	How does the c	hoice o	of the layo	out affect the	he operation	nal perfe	ormance of a	ın <b>[7M]</b>	
		organization?			OD					
6	A	What are the fact	tors affe	ecting Plan	OR t Location :	and Plant I	avout?		[7M]	
U	B								[7M]	
			-	<u>SI</u>	ECTION-I	V				
7	A	There are five jobs, each of which must go through the machines A, B and C in [10]								
		the order ABC. Determine the sequencing and the total elapsed time.								
		Job No. Machine A	1 5	2 7	<b>3</b> 6	<b>4</b> 9	<b>5</b> 5			
		Machine B	2	1	4	5	3			
		Machine C	3	7	5	6	7			
	B	What is scheduli	ng? Exp	olain about	-	eneration?		-	[4M]	
0	4	D'a	4	£1 1 1	OR				ርምክ ፈን	
8	A B	Discuss different Explain all the st	• •			rec			[7M] [7M]	
	D	Explain an the St	ops in f	ay out desi	gn procedu	105.			[7M]	

		SECTION-V	
9	$\boldsymbol{A}$	Elucidate importance of store management.	[7M]
	B	How is ABC and XYZ Analysis useful in inventory control?	[7M]
		OR	
10	A	Briefly explain ABC Analysis and VDA analysis with example.	[7M]
	B	Write short note on purchase management.	[7M]
		***	

Page 1 of 2

Code No: R18MBA14	
MALLA REDDY COLLEGE OF ENGINEERING & TECHN	NOLOGY

(Autonomous Institution – UGC, Govt. of India)

M.B.A I Year II Semester Supplementary Examinations, March 2024

**Quantitative Analysis for Business Decisions** 

(MBA)										
Roll No										

**Time: 3 hours** Max. Marks: 70 Note: This question paper Consists of 5 Sections. Answer FIVE Questions, Choosing ONE Question from each SECTION and each Question carries 14 marks.

		***	
		SECTION-I	Marks
1	$\boldsymbol{A}$	Illustrate different types of models in operations research.	[7M]
	B	Discus the scope of Operations Research	[7M]
		OR	
2	A	A company manufactures two products P1 and P2. Each product uses lathe and milling machine. The processing time per unit of P1 on the lathe is 5 hours and on the milling machine is 4 hours. The processing time per unit of P2 on the lathe is 10 hours and on the milling machine is 4 hours. The maximum number of hours available per week on the lathe and the milling machine are 60 hours and 40 hours respectively. Also the profit per unit of selling P1 and P2 are Rs.6.00 and Rs. 8.00 respectively. Formulate a linear programming model to determine the production volume of each of the products such that the total profit is maximized.	[7M]
	В	What are the major applications of Operations Research in business, commerce and industry	[7M]
		SECTION-II	
3	A	Solve the following Liner Programming Problem (LPP) by using Graphical Method.	[7M]
		Maximize $Z = 100X1 + 80X2$	
		Subject to constraints	
		$5X1 + 10X2 \le 50$ ,	
		$8X1 + 2X2 \ge 16$ ,	
		$3X1 - 2X2 \ge 6$	
		X1 and $X2 \ge 0$	
	В	Define the following (i) Basic variable (ii)Artificial variable (iii) Slack variable (iv)Feasible solution (v) Optimal solution	[7M]
		OR	
4		Solve the following LP problem using Simplex method Maximize $Z = 6X1$ +8X2 Subject to constraints $5X1 + 10X2 \le 60$ , $4X1 + 4X2 \le 40$ , X1 and $X2 \ge 0$	[14M]
5	4	<b>SECTION-III</b> Evaluin the store involve in Least cost call method to find the initial basic	[ <b>/7] \</b> /[]
5	A	Explain the steps involve in Least cost cell method to find the initial basic feasible solution for a transportation problem	[7M]
			Daga 1 of

# **R18**

B

Find an initial basic feasible solution to the following transportation problem using Least cost cell method

	1	2	3	Supply			
1	2	7	4	5			
2	3	3	1	8			
3	5	4	7	7			
4	1	6	2	14			
Demand	2	9	18				
OR							

6

7

8

9

Player

А

30

*A* What are the steps involve in Vogel's approximation method to find the initial [7M] basic feasible solution for a transportation problem

**B** Solve the following assignment problem using Hungarian method. The matrix [7M] entries are processing times in hours.

			Jobs					
Machines		1	2	3	4	5		
	А	10	12	15	12	8		
	В	7	16	14	14	11		
	С	13	14	7	9	9		
	D	12	10	11	13	10		
	Е	8	13	15	11	15		
			SECTIO	DN-IV				
Define the f	following	g terminolo	ogies of ga	ame theory	/			
i) Players (i	i) Strateg	gy(iii) Max	imin prin	ciple				
Write about	the follo	owing						
Minimax principle, Saddle point, Value of the game								
OR								
Find the opt	Find the optimum strategies of the players in the following game							
	P	layer B						
	1		2		3			

#### А В 55 50 60 С 60 30 40 Discuss the steps involving in game with mixed strategies B [7M] SECTION-V Distinguish between PERT and CPM A [7M] Find the Critical Path for the following problem B [7M] Activity 1-2 1-3 2-4 3-4 4-5 Duration 6 2 4 3 4 OR

20

40

10	$\boldsymbol{A}$	What is a project? Explain rules for drawing a network	[ <b>7</b> M]
	B	Write short notes on a) Project Crashing b) PERT	[ <b>7</b> M]

\*\*\*

[7M]

[7M]

[7M]

[7M]